

Services to help your Newcomer Workforce



www.ysstab.on.ca

GENERAL RESOURCES

Resources to help newcomers adjust to life in Canada.

- Workplace culture
 - Education
 - Language training
 - Community resources
 - Family issues
 - Legal matters
 - Essential Skills Training
 - Canadian Documents
- Bradford Immigrant & Community Services
(905) 775-3343
 - Catholic Community Services of York Region
www.ccsyr.org
 - COSTI Immigrant Services **www.costi.org**
 - The Centre for Information and Community Services of Ontario **www.cicscanada.com**
 - Social Enterprise for Canada
(905) 895-0809 or Toll Free 1-866-243-9925
 - Job Skills Employment and Business Services
www.jobskills.org
 - Toronto Chinese Community Services Assoc.
www.tccsa.on.ca
 - hireimmigrants.ca **www.hireimmigrants.ca**
 - Settlement.org **www.settlement.org**
 - Toronto Region Immigrant Employment Council
www.triec.ca
 - The YMCA's Newcomers Program
www.ymcautoronto.org/en/newcomers/index.html
 - Ontario Ministry of Citizenship and Immigration
www.OntarioImmigration.ca
 - Ministry of Citizenship and Immigration
www.citizenship.gov.on.ca
 - Community Legal Clinic of York Region
www.clcyr.on.ca
 - Social Services Network
www.socialservicesnetwork.org
 - Ontario 211 **www.211ontario.ca**
 - Employment Ontario
www.ontario.ca/employmentontario
 - Welcome Centre Immigrant Services
www.welcomecentre.ca

HEALTH AND SAFETY

- Workplace Safety and Insurance Board (WSIB)
www.wsib.on.ca
- "In Case of Injury" Poster (in 22 languages)
(416) 344-3862 or Toll Free 1-800-465-5606
- Fact Sheets (in English and other languages)
www.wsib.on.ca/wsib/wsibsite.nsf/public/FactSheets
- Hazardous Materials Training Resources
www.wsib.on.ca/wsib/wsibsite.nsf/public/WHMIS
- General Enquiries **(416) 344-1000**
or Ontario Toll Free 1-800-387-0750 or
e-mail: prevention@wsib.on.ca

**Direct Links to all websites
are available online at
www.ysstab.on.ca**

GENERAL WORKPLACE INFORMATION

Basic workplace rights and responsibilities posters in multi-languages. Topics include:

- Hours of work
 - Types and terms of leave
 - Overtime pay
 - Filing complaints
 - Termination
- To download/print posters:
www.labour.gov.on.ca/english/es/poster.html
 - To order posters:
https://www.publications.serviceontario.ca/ecom/MasterServlet/ViewMainHandler?loggedIN=false&selectedLocale=en

CANADIAN WORK EXPERIENCE

Using the skills in which you were trained.

- Career Bridge **www.careerbridge.ca**
- Job Skills Practice Firm **www.jobskills.org**
- Pieces of History Practice Firm
www.piecesofhistory.ca
- Proconnect Mentoring Programs
www.costi.org
- Ontario Bridge Training Programs
www.citizenship.gov.on.ca/english/working/experience/

ESL/LINC

Language training instruction for newcomers.

- COSTI Immigrant Services **www.costi.org**
- York Region District School Board Adult Continuing Education ESL Classes
www.yrdsb.edu.on.ca
- The Career Foundation
www.careerfoundation.com/index.html
- York Region's Community Information and Volunteer Centre's ESL Directory
http://york.cioc.ca
- Accreditation Assistance Access Centre's ESL Directory
www.aaacentre.ca

ESSENTIAL SKILLS ASSESSMENT

Testing for workplace essential skills

- Ontario Skills Passport
http://skills.edu.gov.on.ca/OSPWeb/jsp/en/login.jsp
- Seneca College - Towes Distributor
www.senecac.on.ca/community/towes1.html

APPRENTICESHIP

Employer information and incentives for apprenticeship programs:

- Ministry of Training, Colleges and Universities
www.edu.gov.on.ca/eng/tcu/employers/services.html
- NeCTAR **www.costi.org/skilledtrades**

NEWCOMER HIRING SERVICES AND EMPLOYMENT PROGRAMS

Programs that connect job-seeking newcomers with employers.

- Skills International **www.skillsinternational.ca**
- Seneca College Re-Employment Services for International Professionals
www.senecac.on.ca/journey/international/
- Skills for Change
www.skillsforchange.org

UPGRADING LITERACY, NUMERACY, MATHEMATICS AND COMPUTER SKILLS

Programs to help adults upgrade their work-related skills.

- Literacy Council York South - The Adult Learning Centre, Thornhill **(905) 771-7323**
www.literacycouncilyorksouth.com
- Literacy Council York Simcoe **(905) 853-6279**
www.lcys.ca
- Literacy Centre for Georgina **(905) 476-9900**
www.lcgeorgina.org
- Adult Workforce Literacy Upgrading Program
(905) 731-9557 Ext. 307
- Adult Upgrading Program - The Learning Centres, Bradford
www.thelearningcentres.com/international-programs/
- Adult Upgrading Program - Seneca College
www.senecac.on.ca/cms/community/etbs.jsp

ACCREDITATION

Evaluation of newcomer's international qualifications.

- Accreditation Assistance Access Centre
www.aaacentre.ca
Multi-language line:
(905) 761-1155 or Toll Free 1-877-761-1155
- World Education Service (WES)
www.wes.org/ca/
- International Credential Assessment Service of Canada
www.icascanada.ca

WORK PERMITS

Obtaining permits for foreign nationals to come to Canada and work for you.

- Citizenship and Immigration Canada (CIC)
www.cic.gc.ca/english/index.asp

TRANSLATION AND INTERPRETATION SERVICES

- Bridge Translation
www.bridgetranslations.com
- Catholic Community Services of York Region
www.ccsyr.org
- COSTI Immigrant Services **www.costi.org**
- Yellow Pages - Translators and Interpreters

Cultural Faith Days

BAHA'I FAITH

- Feb/March • Intercalary Days
- March • The Baha'i Fast
 - Naw Ruz (New Year)
- April • Ridvan begins
- May • Declaration of the Bab
 - Ascension of Baha'u'llah
- July • Martyrdom of the Bab
- October • The Birth of the Bab
- November • The Birth of Baba'u'llah
 - The Day of the Covenant
 - Ascension of Abdu'l-Baha

BUDDHISM

- January • Temple Day
- February • Lunar New Year
- March • Spring Ohigon
- April • Saka New Year
- May • Wesak
- June • Wassana
- September • Ullambana
- October • Pavarana
- November • Kathina

CHRISTIANITY

- January • Epiphany (West)
 - Christmas (East)
 - Epiphany (East)
- February • First Day of Lent (East)
 - Ash Wednesday (West)
- April • Palm Sunday (West/East)
 - Maundy Thursday (West)
 - Good Friday (West)
 - Holy Friday (East)
 - Easter Sunday (West/East)
- May • Ascension Day (West)
 - Pentecost (West)
- September • Coptic New Year
- October • World Communion Sunday
- November • All Saints' Day
- December • Sunday of Advent (West)
 - Christmas (West)

HINDUISM

- January • Makar Sankranti
 - Vasant Panchami
- February • Mahashivaratri (Shivaratri)
- March • Holi
 - Ramanavami
- August • Raksha Bandhan
 - Sri Krishna Jayanti
 - Ganesh Chaturthi
- September • Ganesh Chaturthi
- Sept/Oct • Navaratri
- October • Diwali

ISLAM

- January • First Day of Muharram
 - Ashura
- March • Mawlid-un-Nabi
- August • Miraj-un-Nabi
- September • Nisfu-Shaban
 - First day of Ramadhan
- October • Lailat-ul-Qadr
 - Eid-ul-Fitr
- December • Hajj
 - Eid-ul-Adha

JAINISM

- January • Maun-agiyyaras
- April • Mahavira jayanti
- September • Ananta Chaturdasi
- October • Mahavira Nirvana
 - Jnana Panchami

WICCA

- February • Imbolc
- March • Ostara
- May • Beltane
- June • Litha
- August • Lammas
- September • Mabon
- October • Samhain
- December • Yule

JUDAISM

- March • Purim
- April • Pesah/Passover
- May • Shavuot
- July • Tisha B'av
- September • Rosh Hashanah
- October • Yom Kippur
 - Sukkot
 - Shemini Atzeret
 - Simhat Torah
- December • Chanukah

SIKHISM

- January • Birthday of Guru Gobind Singh Ji
 - Maghi
- March • Sikh New Year's Day
- April • Baisakhi
- June • Martyrdom of Guru Arjan Dev Ji
- September • First Parkash
- November • Birthday of Guru Nanak Dev Ji
 - Martyrdom of Guru Tegh Bahadar Ji

ZOROASTRIANISM

- March • Ghambar
 - Hamapasthmaedem
 - Naw Ruz (New Year's Day)
 - Birthday of Prophet Zarathustra
- June/July • Ghambar Maidyoshem
- August • Naw Ruz (Shenshai)
- December • Death of Prophet Zarathustra

This calendar is a selected representation of special days and holy days of the major faith communities in York Region and it is intended to be used as a learning resource. Note that the Calendar does not contain all the dates of a particular faith. The calendar is not intended to be used in ascertaining the faith day entitlement of employees.