



PROGRAM FACT SHEET

Point, Click, Connect (PCC)

The Point, Click, Connect Program is a digital literacy training program targeted to York Region residents who are: Indigenous, low income, seniors, persons with disabilities, or newcomers. The six modules of basic computer skills training teach clients how to use the internet safely and effectively and increase their self-confidence online. The program is supported by a dedicated team of technologically savvy professional trainers.

Over the course of one week, the program offers training on:

- Computer Basics, Introduction to Windows
- Basic Communication on Email and Social Media
- Internet: Searching, Sharing, Google Drive
- Internet Safety: Privacy and Security, Online Shopping
- Networking and Job Searching Online
- Microsoft Office and Excel
- Individual Coaching: One-on-one support

Note, computer equipment is provided during the program.

Who?

The program is delivered to applicants who fulfill the following eligibility requirements:

- York Region residents
- Over 16 years of age
- Belong to one or more of the following underrepresented groups: Indigenous, low income, seniors, persons with disabilities, or newcomers

Why?

The Point, Click, Connect program will serve marginalized individuals with access to the digital world, by providing the basic computer skills necessary to access essential services, increase participation in social and cultural activities and get better jobs.

When?

The program is delivered over the course of one week. Sessions will run on weekdays, from 9:00 a.m. to 3:30 p.m.

Where?

The program is a mobile and hybrid (in-person and online) program delivered at various locations throughout York Region.

Please contact our office listed below to learn more or to register.

Please call for intake dates, times and locations:

16775 Yonge Street, Suite 200

Newmarket, ON L3Y 8J4

Phone: 905-235-5255

Toll-Free: 1-866-592-6278

Email: pcc@jobskills.org

or visit www.jobskills.org/point-click-connect/

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